

# **POWERPHONE PROTECTING LAW ENFORCEMENT RESPONDERS Course #09-1487**

**July 13, 2010  
(7 P.O.S.T. Credit Hours)**

This one day course is specifically designed to educate telecommunicators in understanding the risks faced by law enforcement officers and their integral role in enhancing officer safety. You will learn how to better identify threats to officers by establishing a safer response environment, and providing pre-arrival survival instructions to both callers and responders.

Topics covered include:

- Felonious line of duty deaths
- High-risk crimes and incidents in progress
- Groups that target law enforcement
- Extremist and street gangs
- Dispatcher tactics to protect officers
- Officer safety in motor vehicle stops
- Officer safety in domestic violence calls
- Barricaded suspects and active shooters
- Radio dispatch procedures and etiquette
- Descriptive information gathering
- Critical incident stress debriefing
- Recognize threats to officer safety
- Provide pre-arrival survival instructions for officers
- Identify potential "suicide by cop" scenarios
- Maintain radio etiquette during high-risk incidents
- Create a safer response environment

**REGISTRATION - \$209.00** *(this does not include lodging cost)*

**All registrations must be directly to PowerPhone** You may register through the PowerPhone website at [www.powerphone.com](http://www.powerphone.com) or contact them at 800-537-6937.

**LODGING - \$50.00**

Students who wish to stay on-campus at W.L.E.A. must send in a completed [#SS-2](#) application.

**APPLICATION DEADLINE**

June 4, 2010